



Drive and Influence the Future of the Profession at #NAMSS24

In an ever-changing healthcare industry, MSPs must be prepared to learn and adapt quickly, handle greater pressure, and take on new responsibilities. #NAMSS24 speakers share how MSPs can achieve success while remaining positive, confident, and growth oriented.



9.30.2024 | 10:15-11:15 A.M. MDT

Working Better Together: How Groups Can Facilitate a Smoother Application Process With Hospitals, CVOs, and Payers

Dawn Anderson | *PESC, CPCS, CPMSM*

“It is more important than ever that we train the next generation of MSPs as we continue to grow our profession. While our landscape is ever-changing, evolving, and uncertain, MSPs continue to evolve, grow, and change with the times. We are adaptable and resilient, and I love that about this profession. We are not stagnant.”

Terra Halcomb | *MBA, CPCS, CPMSM*

“We can influence the future of the medical services profession by continuing to grow electronically. By driving the way that we use technology, we can keep making advances and growing in the medical services world. By coming up with improvements and sharing them across our field, we can grow every day.”

Shyrie Joyner

“Considering transitions and trends, as the profession changes, we need to develop and change with the environment, enhancing the value of the services provided as opposed to the actual role or duties. When services have value, the impact/influence ignites the role to go above and beyond, which leads to individual and company success.”



10.01.2024 | 1:15-2:15 P.M. MDT

Who is YOUR MSP Leader of Tomorrow?

Melissa Walters | *MHA, FMSP, CPMSM, CPCS*

“We as MSPs need to embrace flexibility and adaptability as the world of healthcare is rapidly evolving. We must be able to respond swiftly to changes as many of our organizations are undergoing massive transformations. A key skill set for the MSP of tomorrow is critical thinking and problem solving. And attitude is everything.”



10.01.2024 | 8:00-9:00 A.M. MDT

DNV Medical Staff Accreditation Requirements: The Missed, Misread, and Misunderstood

Nicole Hedeem | *MBA, RT(R), CPHQ, CPSO*

“Rules are rules, right? That doesn’t mean that they don’t need to be given a critical review. You have a direct impact to do just that. MSPs are an important thread and gatekeeper for hospitals and all healthcare entities. Sometimes processes need reimagining for healthcare quality and patient safety, and MSPs are in a unique position to champion for necessary change.”



10.01.2024 | 10:45-11:45 A.M. MDT

Enrollment Triage: Executive Buy-In and Direction

Kimberly Olson | *CPMSM, RHIA, CPCS*

“Our profession is only as nimble, adaptable, and influential as we learn to be! MSPs must continue to advocate and educate while challenging ourselves to think differently, listen to new voices, and embrace advancing technologies like blockchain and artificial intelligence.”

Allyson Riley

“Driving and influencing the future of any profession necessitates strategic foresight, adaptability, and proactive engagement. This involves continually scanning the horizon for emerging trends, potential disruptions, and streamlining and enhancing current structures. Encouraging collaboration and knowledge-sharing within the industry and with adjacent fields fosters innovation and resilience.”

